

ALIZAIE PASILLAS

Marysville, CA

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WORK EXPERIENCE

Key Holder/Sales Associate

Payless ShoeSource - Yuba City, CA

February 2018 to June 2018

opened and closed, made bank deposits, balanced cash register/safe, worked on the floor labeling and selling shoes

Cashier/Customer Service

Kmart - Hollister, CA

June 2017 to January 2018

Cashier, customer service, go backs, assist customers, lay away, jewelry sales associates

Shipping and Receiving Clerk/Office Assistant

Snap On - Hollister, CA

August 2013 to September 2017

Shipping & receiving, Office Assistant, count money, sales, stocking, pack tools for delivery

Warehouse Worker

PENINSULA PACKAGING - Hollister, CA

May 2017 to August 2017

stock pallets, check products, stocked packages into boxes, feed containers into machine to be labeled



EDUCATION

Some college in Natural sciences

Monterey Peninsula College - Monterey, CA

August 2017 to December 2017

Diploma

Marina High School - Marina, CA

October 2015 to June 2016



SKILLS

- **Customer Service Skills (3 years)**



ASSESSMENTS

Retail Customer Service — Proficient

October 2019

Comprehending and responding to retail customer needs.

Full results: https://share.indeedassessments.com/share_to_profile/90ddc5980b454e388de8b8a40ceff0bbeed53dc074545cb7

Customer Focus & Orientation — Proficient

October 2019

Responding to customer situations with sensitivity.

Full results: https://share.indeedassessments.com/share_to_profile/35c10dabb4141ca5223d74dd45f3cb64eed53dc074545cb7

Sales: Influence & Negotiation — Proficient

October 2019

Persuading reluctant customers to buy products or services, and influencing and negotiating with customers to meet sales goals.

Full results: https://share.indeedassessments.com/share_to_profile/1572feb85883c955c14fd6ba6b5fa3c2eed53dc074545cb7

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ADDITIONAL INFORMATION

Communication, Time management, Self-Motivation, Adaptability, Willing to learn new skills, respectfully