



Antonio Cerrillo

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SUMMARY

Resourceful Supervisor trained in resolution of critical issues within time-sensitive environment with successful track record of building and maintaining talented teams. Highly organized, energetic and versatile leader committed to continuous improvements. Proven history of motivating staff to work together to achieve targets.

SKILLS

- Customer-oriented
- Labor and food cost control
- Revenue quotas
- Hiring and training
- Safety awareness
- Cash handling ability
- Processes and procedures
- Leadership
- Workforce training
- Financial and cash flow analyses

EXPERIENCE

Shift Supervisor

Escondido, CA

CVS Health/ Jan 2020 to Oct 2020

During this position I have managed and helped with new employees and was given important tasks to get done in a timely manner while assisting customers and giving the best quality customer service.

- Completed opening and closing duties to facilitate business operations.
- Kept the workplace clean and safe for all customers and employees during the pandemic
- Did everything quick and in a timely manner

Supervisor

4S Ranch, CA

NA Pizza/ Aug 2018 to Jan 2020

- Complied with company policies, objectives and communication goals.
- Established and enforced clear goals to keep employees working collaboratively.
- Promoted employee safety awareness based on understanding of regulatory mandates and organizational best practices.
- Performed minor equipment repairs to keep jobs on task and notified maintenance department of major machinery failures.
- Resolved customer complaints and adjusted policies to meet changing needs.

CAP Team 2 Associate

San Bernardino, CA

Walmart/ Aug 2017 to Dec 2018

- Suggested products to meet customers' needs or complement current selections.
- Set up and maintained modular displays and aisleway stacks to move targeted merchandise.
- Identified shrinkage and notified supervisor to coordinate quick fixes or long-term solutions for ongoing problems.
- Prevented spoilage by rotating dock properly and collecting nearly-expired product for special promotions.
- Helped customers on floor with locating, reaching and selecting merchandise.

- Prepared inventory for shipment by attaching tags and labels and executing shipment documents to facilitate delivery to proper customers.
- Assisted coworkers with special projects to learn new tasks while gaining additional responsibilities.
- Rotated goods in inventory by following “first in, first out” approach to keep shelves organized and well-stocked.
- Tracked inventory, conducted cycle counts and audits and resolved issues to maintain accurate records.
- Carried out duties within fast-paced retail environment, providing organized stocking methods and plans.
- Organized storage of articles in bins, floor, shelves and assigned areas according to product categories.

EDUCATION AND TRAINING

High School Diploma

Escondido High School Jun 2016

Escondido, CA