

Dorian Hollis

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To acquire a position that would fit my field of expertise and that would meet the requirements needed by the company.

To be able to find a decent job that can enhance my skills and knowledge while contributing to the business.

To obtain a position that will enable me to use my organizational skills, educational background and my ability to work well with people.

I am seeking a challenging position that allows me to perfect my skills in a field.

I want to work with a progressive organization where I can utilize my knowledge and skills for the mutual benefit of the company and myself.

Willing to relocate to: Tulsa, OK - 74126
Authorized to work in the US for any employer

Work Experience

Amazon Fulfillment Associate

amazon - Tulsa, OK
October 2020 to Present
stock items

CSR - Customer Service Representative

Dish Network Echostar - Tulsa, OK
January 2018 to January 2019
Take payments, troubleshoot equipment. Upsell, and upgrade equipment

Shift Leader

Walgreens - Tulsa, OK
July 2016 to November 2017

Designated Hitter

Walgreens - Tulsa, OK
April 2016 to July 2016
Filling prescriptions, helping patients in person or on the phone, and more. In addition, cash register operations, customer service, merchandising, store inventory and maintaining store signage and displays. maintaining photo area and operations.

CSA - Customer Service Associate

Walgreens - Tulsa, OK
March 2016 to April 2016
cash register operations, customer service, merchandising, store inventory

and maintaining store signage and displays. In addition, maintaining photo area and operations.

Banquet Houseman

Doubletree Hotel - Tulsa, OK
November 2015 to March 2016

set up room(s) in accordance with the specifications of a BEO
Correctly and efficiently set up and break down all functions
Assist guests whenever possible, kept banquet rooms and storage areas clean and neat at all times, Made sure that all equipment is in proper working order before being used. Assisted in serving guest.

Shift Manager

Burger King - Tulsa, OK
August 2015 to November 2015

Cook product, stock product, make product, sweep, mop, wash dishes, and greet customers. Help provide a friendly workplace, Take cash, count drawers, and insure safe is correct amount. Completing paperwork and supervising team members. Solves and disputes between guest and employees.

Shift manager

Burger King - Southfield, MI
January 2013 to August 2015

Ensure day to day operations, manage money, manage crew, Cook product, stock product, make product, sweep, mop, wash dishes, and greet customers.
Help provide a friendly workplace

Crew Member

McDonalds - Southfield, MI
October 2012 to December 2012

Cook product, stock product, make product, sweep, mop, wash dishes, and greet customers.
Help provide a friendly workplace

Farm Worker

Agriculture - New Madrid, MO
July 2010 to November 2011

Work with team Cutting weeds down and building modules.

Janitor

Muskogee, OK
March 2008 to July 2008

clean bathrooms, mop floors, clean sink and toilets, wipe down stalls, clean vents, wash down windows and doors, sweep floors, change tissue and napkin holders vacuum, and buff floors.

Education

High School Diploma

University of Phoenix - Tulsa, OK

Skills

- computer skills Leadership skills but able to follow Communication skills Hard worker Finishes the job started Reliable Dependable (10+ years)
- Data Entry (5 years)
- Microsoft Office
- Call Center
- Customer Care
- Customer Service (6 years)
- Customer Support (6 years)
- CSR
- Technical Support
- Typing
- Sales

Certifications and Licenses

Pharmacy Technician

December 2016 to July 2017

Licensed to fill prescriptions

Assessments

Call Center Customer Service — Proficient

April 2020

Applying customer service skills in a call center setting.

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

HBI - facilities maintenance